

HOSPITAL WIDE QUALITY IMPROVEMENT PROCESS STRATEGY FOR IMPROVEMENT

FOCUS-PDCA

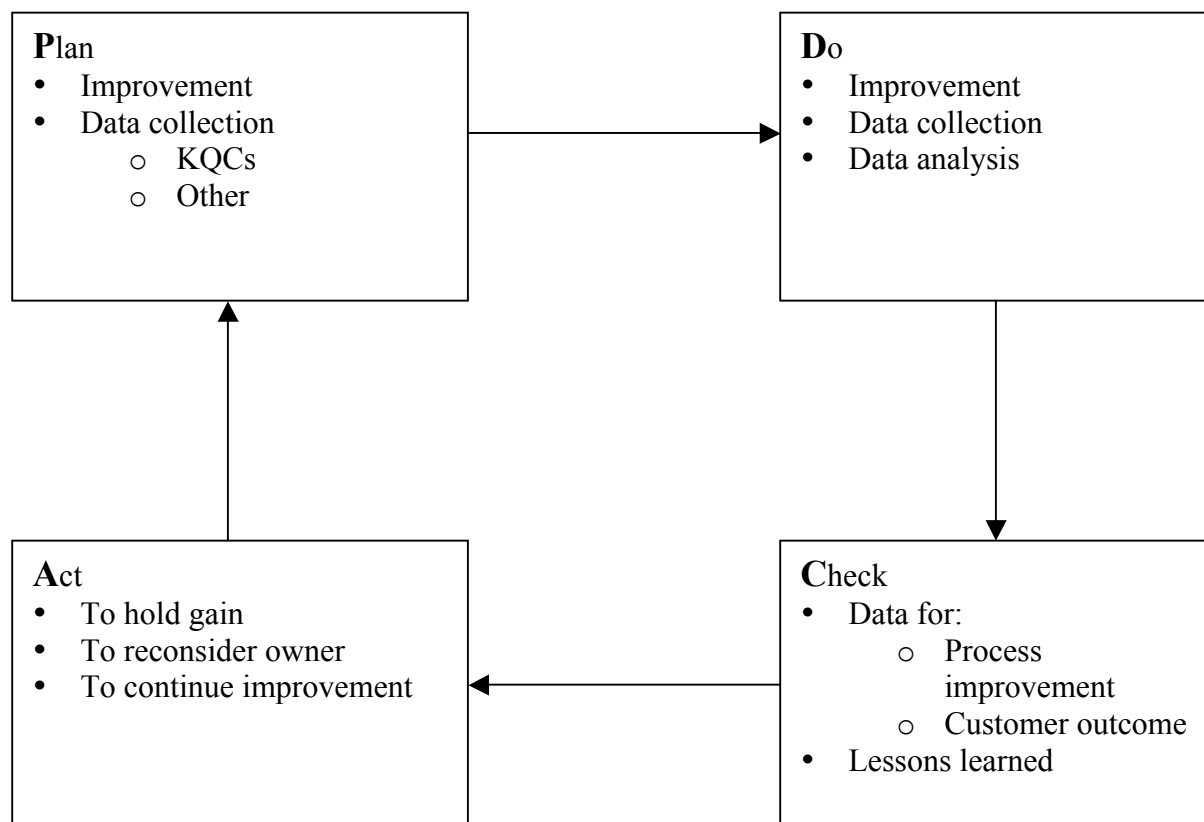
Find a process to improve

Organize a team that knows the process

Clarify the current knowledge of the process

Understand the causes of process variation

Select the process improvement



From Caldwell, Chip. Mentoring Strategic Change in Health Care: An Action Guide. 1995. Wisconsin: ASQC Press.